

Transportation Services Gameday RV Council 04-04-14
Start Time: 2:00pm

Meeting called by: Transportation Services

P = Peter Lange

L = Lynn Wiggs

TS = Transportation Services

- P - Introductions

Ground Rules

1. Parking Lot
2. ELMO – Enough Let's Move On!
3. Phones Off
4. Share the Microphone

Space Utilization

1. Inclement Weather
 2. Empty Spaces
 3. Hookups vs. Dry Lots
 4. Attendance in Olsen & Penberthy & waitlist
 5. Resell
 6. Commercial Entities buying space in lots and reselling to a potential customer
 - a. One has 4 spaces in the lots
 7. Joint/Ownership Spouse
 8. What's more important?
 - (a) Filling space or freedom of use
 - (b) Make money or make people happy
- P - We are getting contacted from people about the waitlist.
 - P - We are working on making RV field all weather to get a more improved surface for football.
 - What about the Equine center?
 - P - It is 12th Man. We will have use of what is leftover, but it will not be renewable.
 - If we are not going to use it (RV space) we should turn it back over to TS (Transportation Services) for resale.
 - It bugs me that there are empty spaces in the lot knowing there are people who want to be here and can't.
 - In lot 43 on a game weekend it could be half full and it is not utilized to its potential. I'm all for taking attendance.
 - P - The ultimate way to utilize space is to make it first come, first serve.
 - P – Want to try to keep a balance between people who can't use it due to injury or something out of their control.
 - Whatever we come up with, it has to be something TS can enforce.
 - Why do the people get upset when TS come in the parking lot?
 - People that get upset are the people that buy from other people not season permit holders.
 - Hope we can find a way to word them (rules) so that it doesn't make it easy for people to lie.
 - P - May have to word something separately in Olsen, Penberthy.

- L - Have calls from people wanting a waitlist in 100E.
- I think if we have a common goal and main purpose. Possible mission statement?
- Like the idea of it (game day lots) being family oriented.
- National parks have a plan called soundscape. There is an A&M experience that we need to help craft.
- Think the mission statement should have a main goal and also an additional part on space utilization.

Common Goals

1. Enjoyment of families and fans
2. Utilization – fill the empty spaces
3. No resale for profit - (exchange page > BID now)
 - a. TS will have to control resell to control price
 - b. Ability to choose who to resell to
 - c. Use waitlist to fill vacancies
4. Resale types
 - a. Sells whole season
 - b. Just can't make a game "Normal"
 - c. Resell big game to pay for whole season
 - i. Those who purchase resale's are very likely to come to game
 - ii. Only way to make this work is to turn over to TS
 - iii. If find profiting – don't allow renewal or rescind w/out refund
 - iv. Put it on the permit that if you purchased it for more than face value - report to TS
 - v. Put original cost of permit on the permit
 - vi. Understand resell at face value only
5. Online Check-in by Wednesday
 - a. Resell - no check-in
 - b. Problem with getting the permits to someone if we resell
 - c. With check-in, if they cannot come give an option to notify TS whose coming. If they are giving permit to a friend or family member notify TS. TS could still check to see who isn't coming – give License Plate number
6. Require 60% attendance and checking of ID
 - a. Permit holder should present ID at some point during the weekend to the attendant either Friday or Saturday
 - b. TS should have the ability to determine if someone has a situation that they can't avoid
 - c. The exception to be made by TS not advisory board
 - d. Give back to TS for resell and a % goes back to customer and TS keeps a % for processing
7. Allow waitlist per game for resale
8. Make a no commercial rule – not to be used for commercial purposes

Utilization

1. Online Check-in by Wednesday if you have sold it or given it to a friend or you request TS to resell it.
2. Allow to give name if selling to friend, and give License Plate number and email address via online check-in

3. If TS resells, 75% goes back to customer and the rest to TS for processing
4. Resell at face value only – put on permit along with price of permit

Attendance

1. Require 3 out of 6 games for 2014
 2. Will need to show the attendant the ID of the permit holder at some point during the weekend before kick-off
 3. Want to enforce that there should be an RV in the space. Can't just park your car in it
 4. No commercial use
- P - We are not in state parks but that is kind of part of the experience. There is kind of a buzz and a hum in the lots.
 - (The RV experience at A&M) has come a long way.
 - Going to be chasing our tale.
 - Got people buying and selling for the year; people who can't make it to the game.
 - How many times have you seen someone sell a game to an individual and the individual doesn't come?
 - L - They do because they re-post to the RV exchange also.
 - P - Would say that number is small.
 - Do we have a real feel on how much of this is actually going on: Reselling for profit?
 - L – It has grown over the years since going to SEC.
 -
- I suggest that something along the lines of what the school does to students who are caught selling the football tickets for the RV areas.
- Is there any possibility to have a check-in?
 - P - I think so. We would have to do it as early as possible and leave it open late enough.
 - I don't think it is right to give to a friend your permit when there are people who try to get an RV spot that couldn't get one.
 - There has to be a set amount of times the person who purchased they passed should be require to use it.

Generators

1. Difficult to say “too loud” without specifying what too loud is
2. Must be inverter style or have enclosure w/opening toward own site
3. Closer to own space than any neighbor
4. Options for when generator goes out and you need emergency sub
5. Requiring inverter style for 6-8 weekends is excessive
6. 20-25 complaints per weekend; 5 out of compliance
7. Being good neighbor should work w/posted decibel level / box required
8. Can A&M have boxes on hand for rent?
9. Non-compliant – require box & still too loud – warning this weekend – no repeat
10. If worried about noise – concentrate on noise – not type of generator or box. Define noise
11. How much would it cost to put electrical outlets in the dry lots?
12. Establish what we think it ought to be and everyone will be good with that. No draconian enforcement
13. Noise measurement could be from many generators not just one
14. Check with Alabama/Auburn to see what distance they use

Generator Recommendation

1. 75 decibel and no more than 6ft from RV - only way to address it as a noise standard
 2. Exhaust/Box's opening must not face your neighbors site
 3. Will measure noise level from neighbors site
 4. Get a warning and show improvement before next game
 5. If they don't improve by next game, you will have to shut it down or move it to RV field.
- Can A&M provide something?
 - Thinks that TS needs to define (noise standard).
 - Thinks we can get real strict with a whole bunch of rules or just use Aggie Spirit and everybody get along.
 - L – I would like something concrete to go by so that we can enforce generator noise.

Other Issue

- Permit Ownership
 1. Thinks it makes a lot of sense to have the spouses on the account/permit
 2. Change of language from permit owner to holder
 - Early Arrival (ELMO)
 1. Pertains to 50, and 88
 2. Can't do anything in 88
 3. Lot 50 – something like 4:00 if available, and 6:30 guaranteed
 - Dumpster placement in lot 43
 1. Dumpster moved to open parking spaces away from RV.
 2. Cannot put it on the grass
 - Extra Vehicle Space
 1. Thinking about using that lot outside of Penberthy
 2. Penberthy has room to sell a few extra guest spaces
 3. Spots for Penberthy could be tried per game
 4. Passes for lot 115 pre-sell for lot 100e
- Seeing student workers getting verbally abused should be grounds to be permanently removed.
 - Put something in the rules to protect your people
 - I see at least once or twice each season that kids are on bicycles and almost get hit by a car. Worst is Saturday after games. Is it possible to keep security on the premises.?
 - Relock the gates.
 - What is the possibility of keeping security on the lots till Sunday morning?
 - Problem with people partying in tow spaces. Can you assign tow spaces?

Meeting in the Future

- Assume we would like to meet during the football season.
- Possibly meeting another six weeks out from today.